

Out-of-hours general practice services 2025: figures and insights



15.5% of people living in the Netherlands used an out-of-hours (OOH) general practice services at least once.



There were **241** contacts per 1,000 inhabitants in the catchment area, comparable to 2024.



Healthcare utilization of OOH services was highest among **children aged 0-4 years** and **adults aged 85 years and older**.

*Out-of-hours general practice care in the Netherlands provides **acute, urgent but non-life-threatening** care outside regular general practice opening hours, including **evenings, nights, weekends, and public holidays**.*



Healthcare utilization

Nivel Primary Care Database

The 2025 results for OOH services are based on data from the electronic health records of 40 OOH services organizations participating in the Nivel Primary Care Database. Together, these organizations provide out-of-hours care for more than 15.5 million residents. Read more about the used methodology [here](#).

Triage



2.7% of triage contacts were walk-ins, with patients presenting directly to an OOH service without prior telephone triage. The proportion varied considerably between out-of-hours GP services: 0% to 8.5%.



The most common health problems presented during triage (according to the Dutch Triage Standaard) were:

1. Extremity trauma
2. Wound
3. Abdominal pain (adults)
4. Illness/fever in children



Urgency of presented health problems

U1 (immediate life-threatening) to U5 (no risk of harm)



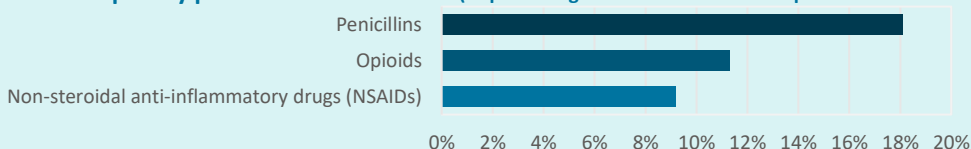
The number of (telephone) **triage consultations** (117), **GP consultations** (110), and **home visits** (13) per 1,000 inhabitants was comparable to 2024.



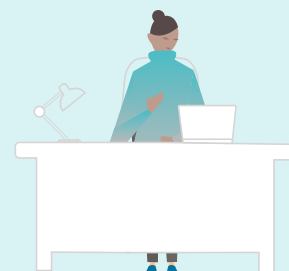
Most contacts were related to musculoskeletal conditions (ICPC chapter L; **43** contacts per 1,000 inhabitants).



Most frequently prescribed medications (as percentage of the total number of prescribed medications)



Contacts



Want to read more about the results? Read the [full report](#) (in Dutch).