Working Conference

Health Services Research in Europe
- Where research and policy meet -

The Hague, the Netherlands, 8-9 April 2010

Preliminary conference programme

This will not be a classic "ten-minute paper presentation conference"!
Instead, this two-day meeting will be a unique opportunity for health services researchers and policy makers from across Europe to discuss and develop a policy supportive research agenda.

You are cordially invited to:

• Share your own innovative research or your country’s policy issues with others
• Hear about the latest scientific insights in HSR from across Europe
• Debate with researchers and policy makers how to strengthen linkage between the two fields
• Help develop a policy supportive HSR agenda for your country and Europe as a whole.

As this is a FP-7 funded initiative, the registration fee for all participants is only € 80. To benefit from this discount on registration fees, register before 15 March 2010.

At the working conference decision makers and researchers will come together for a structured discussion of health policy issues and the evidence that research may contribute. To support this much-needed dialogue, abstract contributions submitted by conference participants will be highlighted to guide the discussions during the various sessions.

www.healthservicesresearch.eu
### Thursday 8 April 2010

**State of the Art of HSR in Europe**

Core of day 1 will be thematic workshops with overviews of the state-of-the-art. Parallel sessions will include carousel rounds of interactive discussions on major topics. The day will end with poster walks and a selection of parallel sessions, displaying ongoing HSR initiatives across Europe.

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<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Chair/Overview</th>
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<tbody>
<tr>
<td>09.00</td>
<td>Registration</td>
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| 11.00 | Plenary opening                          | Chair: Peter Groenewegen [NIVEL] Introductions by European Commission & Dutch Ministry of Health  
Overview state-of-the-art Research & Policy by Nicholas Mays [LSHTM]  
Panel discussion: DG SANCO, National policy representation, Josep Figueras (European Observatory) & John Lavis [McMaster University] |
| 13.00 | Lunch                                    |                                                                               |
| 14.00 | **Parallel session 1:** 'Health care systems' | Chair: Enis Baris [WHO/Europe]  
Overview state-of-the-art by Reinhard Busse [TU Berlin]  
Discussion & clarification  
Carousel round discussions on:  
- Methods to evaluate health care reforms  
- Markets and competition / Role of private sector  
- Workforce planning and professional mobility  
Presentation of main outcomes by facilitators and overarching discussion |
| 14.00 | **Parallel session 2:** 'Health care organisations in primary and secondary care' | Chair: Nick Black [LSHTM]  
Overview state-of-the-art by Peter Groenewegen [NIVEL]  
Discussion & clarification  
Carousel round discussions on:  
- Integration of care across organisations  
- Patient-centred care and patient involvement in health care settings  
- Evaluating the skill-mix, organisation and delivery of care  
Presentation of main outcomes by facilitators and overarching discussion |
| 14.00 | **Parallel session 3**  
'Health Technology Assessment' | Chair: Finn Berlum Kristensen [DACEHTA]  
Overview state-of-the-art by Camilla Palmhøj Nielsen [DACEHTA]  
Discussion & clarification  
Carousel round discussions on:  
- Assessing the wider impact of health technologies [e.g. organisational aspects]  
- Improving the links between HTA and policy  
- Assessing technologies which challenge the common HTA framework  
Presentation of main outcomes by facilitators and overarching discussion |
| 14.00 | **Parallel session 4:** 'Benchmarking & performance indicators' | Chair: Rosa Suñol [Avedis Donabedian Foundation]  
Overview state-of-the-art by Niek Klazinga [AMC-UvA / OECD]  
Discussion & clarification  
Carousel round discussions on:  
- Research on the validity of indicators  
- Requirements for national information infrastructures  
- Use and misuse of performance indicators  
Presentation of main outcomes by facilitators and overarching discussion |
| 17.00 | Poster session                           |                                                                               |
|       | Parallel workshops                       | Topics to be announced                                                        |
| 19.30 | Conference dinner                       |                                                                               |
## The future of Health Services Research

Day 2 addresses the future of health services research and how to improve its contribution to the health policy process. After sketching and debating the future research-to-policy landscape a closing session will deliver main outcomes and concrete action points to a panel of representatives of the policy and research community both at European and national level.

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<tr>
<th>Time</th>
<th>Session</th>
<th>Presenters</th>
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<tr>
<td>09.00</td>
<td>Plenary session</td>
<td>Chair of the day: Nick Black (LSHTM)</td>
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<td>* 5 minute presentations with wrap-ups from day 1</td>
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<tr>
<td></td>
<td></td>
<td>By Reinhard Busse, Peter Groenewegen, Camilla Palmhøj, Niek Klaainga, Nicholas Mays</td>
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<tr>
<td>09.30</td>
<td>Plenary session: ‘Setting the scene of HSR’</td>
<td>15 minute presentations with a focus on HSR production in the future</td>
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<td>1. Developing HSR data and methods: Nick Fahy (DG SANCO) (tbc)</td>
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<td>2. Capacity-building of policy and research: Marjukka Mäkelä (Finnohta)</td>
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<td>3. Funding and commissioning across Europe: Kieran Walshe (Manchester Business School)</td>
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<td>4. Organising and supporting HSR community: W. David Helms (AcademyHealth)</td>
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<td>5. Increasing impact of HSR in policy: Huw Davies (University of St. Andrews)</td>
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<td>10.45</td>
<td>Break</td>
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<tr>
<td>11.15</td>
<td>Parallel session 1: ‘Developing HSR data and methods’</td>
<td>Round table discussion with Nick Fahy plus 3-4 experts* and input from all participants</td>
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<td>Round table discussion with Marjukka Mäkelä plus 3-4 experts* and input from all participants</td>
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<td>Parallel session 3: ‘Funding and commissioning across Europe’</td>
<td>Round table discussion with Kieran Walshe plus 3-4 experts* and input from all participants</td>
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<td>11.15</td>
<td>Parallel session 4: ‘Organising and supporting HSR community’</td>
<td>Round table discussion with W. David Helms plus 3-4 experts* and input from all participants</td>
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<td>11.15</td>
<td>Parallel session 5: ‘Increasing impact of HSR in policy’</td>
<td>Round table discussion with Huw Davies plus 3-4 experts* and input from all participants</td>
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<td>12.30</td>
<td>Lunch</td>
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<td>13.30</td>
<td>Plenary session: ‘Where we go from here’</td>
<td>Feedback of suggested actions from each of the 5 parallel sessions</td>
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<td>Panel discussion with DG Research, DG SANCO, WHO/Europe, National policy and Research representatives*</td>
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<td>15.00</td>
<td>Closing reception</td>
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* Panel discussants to be announced, representing policy at European and national level, as well as research experts, from all European regions.
Who should come?
The conference is open to all interested parties, including members of the HSR community as well as policy makers in the EU, its (candidate) Member States and neighbourhood countries.

Registration and costs
Registration is possible via www.healthservicesresearch.eu. Payment can be made by credit card or bank transfer. Registration fee is € 80 (for late registration, after 15 March, it is € 130). This includes access to the conference, documentation and materials, coffee breaks, lunches and conference reception. Conference dinner on 8 April is optional and not included.

Travel grants
To assist in travel and accommodation young researchers (PhD or equivalent) and researchers and policy experts in selected lower/middle income countries can apply for a travel grant at our website. Preference will be given to applicants who have submitted an abstract contribution, applicants travelling greater distances, and to a minimum of two applicants per lower/middle income European country.

Language
The conference language will be English.

Accommodation
The working conference will be held at the World Forum The Hague. The city of The Hague, seat of the Dutch government, is easily accessible from Amsterdam Airport (35 minutes by train, without transfer). Hotel rooms at different price levels have been reserved and can be booked at the time of registration. Hotels are accessible at walking distance or by public transportation from/to the conference venue.

Contact
NIVEL, Netherlands Institute for Health Services Research
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The Netherlands
E-mail: hsr_europe@nivel.nl

For information about registration you can contact our Registration Office directly: tel. ++31 70 373 8469, hsr_europe@vng.nl

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